

## Information systems as a tool to improve legal metrology activities

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**Abstract:** This study explores the importance of information systems applied to legal metrology as a tool to improve the control of measuring instruments used in trade. The information system implanted in Brazil has also helped to understand and appraise the control of the measurements due to the behavior of the errors and deviations of instruments used in trade, allowing the allocation of resources wisely, leading to a more effective planning and control on the legal metrology field. A study case analyzing the fuel sector is carried out in order to show the conformity of fuel dispensers according to maximum permissible errors.

**Keywords:** Legal Metrology, Information Technology, Measuring Error.

### 1. INTRODUCTION

Legal metrology is responsible for apply regulations to measuring instruments that impact both economy and society, establishing requirement, as maximum admissible error, in order to provide the accuracy of measures, maintaining this distortion to acceptable levels, arising the confidence to the market [1].

Also, the impacts of measuring instruments can be significant to a country, affecting a significant part of its GNP [2]. Moreover, the average of 0.1% error in measures would represent 0.05% of GDP [1].

This asymmetry is described as an economic distortion, or asymmetry of information, and it is higher as the instrument is less accurate.

The legal metrological control is the tool used to maintain under control this asymmetry, using verifications and surveillance activities to keep these errors according to established in regulations in measuring instruments used in trade.

Information systems (IS) were introduced in organizations mainly to support managers [3]. The concept of an information system involves not only technical aspects of a system as the

software or hardware, but also all the information flow, i.e. data and human resources [4].

The aspects of developing an information system, a technology information tool, are wider than developing software or a platform as it also incorporates human, administrative and organization aspects [5].

In addition, the IS when properly lined up to the strategic requirements of the organization contributes to innovation [6].

Recently, information systems have been introduced in legal metrology successfully in order to organize and improve the control, as the system proposed to assist the implementation of the Measuring Instrument Directive in Europe, simulating the behavior of measuring instruments in the market [7].

Also in Europe a system was developed to organize and manage the information among notified bodies in legal metrology [8].

In prepackaged, a system was also proposed to control of the mark on the products in order to comply the regulation in European Union [9].

The present study aim to explore how information systems applied to the legal metrology activities have helped Inmetro, the National Metrology Institute in Brazil, to

improve the level of control over the market arising confidence in measurements. The fuel market is used as a study case to relate the enhancements achieved in the sector.

## 2. LEGAL METROLOGY

The legal metrological control comprises the activities that aim to provide confidence to measurements used in trade and economy. These activities are divided in three distinct levels of control [10]: type approval and initial verification; subsequent verification; surveillance. These activities may be conducted by public or private bodies according to each country necessity.

In Brazil, the activities of legal metrological control are aligned to International Organization of Legal Metrology recommendations. The National Metrology Institute (NMI), Inmetro is responsible for legal metrology in Brazil, aggregating the activities of regulation, accreditation, conformity assessment and traceability of standards to the International System.

Specifically in the legal metrology field, while type approval is conducted by the Inmetro, both initial and subsequent verifications (periodic and after repair) as well as surveillance are conducted by 26 delegated public bodies over the country [11].

Despite after repair verification being conducted by the delegate bodies, repair in measuring instruments are executed by 3.281 notified bodies that are responsible for maintenance and putting the instrument in use in the market [12]. The delegate bodies conduct the after repair verification after based on the repair reported informed by the repairer.

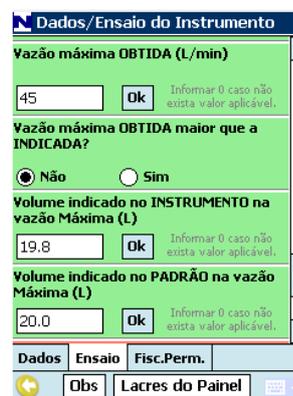
## 3. INFORMATION SYSTEM

### 3.1. Acquiring data of subsequent verification

The Brazilian NMI has implanted in 2011 an Integrated Management System (IMS) in order to aggregate the information provided from legal control of measuring instruments carried out by the delegated bodies, unifying the results of metrological tests in the market, integrating the

results allowing Inmetro to plan and act more efficiently.

The metrologists in the field send the information regarding the metrological tests of subsequent verifications and inspections, according to OIML recommendations, using a data collector. Figure 1 shows a picture of the data collector during a fuel dispenser verification displaying 19.8l and 20.0l for the high volume flow test.



**Figure 1.** Data collector connected to IMS database used to perform metrological tests.

### 3.2. Harmonization and standardization

One of the main aspects of an integrated information system regards about harmonization of procedures, once metrological tests according to OIML recommendations are already programmed in the data collector. The harmonization of procedures also contributes to the standardization of instruments used in trade as they are subjected to harmonized procedures of verification.

The consistence of data due to harmonized and standard information allows obtaining macroeconomic indicators regarding the economic impact of measuring errors in the market.

### 3.3. Output data reports and data mining

Once measuring errors of the instruments in the market are collected and storage in a single data base, it is possible to obtain reports informing metrological characteristics and geographical location of measuring instruments in the market; repairs executed by notified bodies; workforce

necessary to meet the demand; measuring errors; and others.

The errors of the instruments used in the market are an important output of the system as they allow computing the economic distortion indicator, representing the impact of the legal metrology activities on the economy.

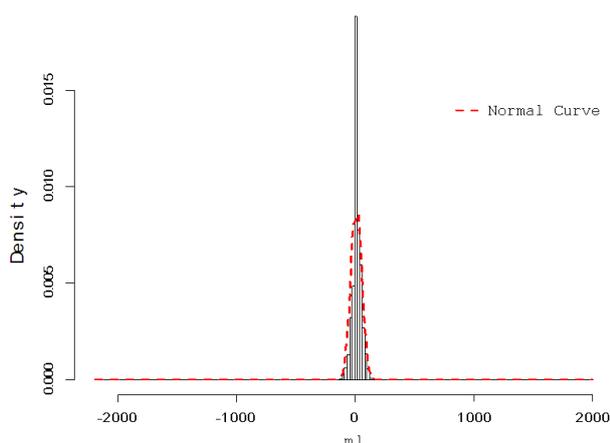
#### 4. METHODOLOGY

The results represent tests carried out by the 20 of 26 delegated bodies in both periodic and after repair verification in fuel dispensers used in the market from June to December 2014, covering 20 of 26 states in Brazil. The subsequent verifications covered 78,804 dispensers of gasoline, 37,719 of ethanol and 50,787 of diesel during the mentioned period.

The metrological tests used for the present study are conducted considering the volume accuracy at maximum flow rate, according to Brazilian Regulation [13] that is aligned to OIML Recommendation [14]. According to the current regulation, for 20.0l the maximum error acceptable of  $\pm 0.5\%$  represents a volume of  $\pm 100$  ml.

#### 5. RESULTS AND DISCUSSION

The distribution of the measuring errors of fuel dispensers trading gasoline used in the market is showed in figure 2. Similar distributions are obtained to both ethanol and diesel dispensers.

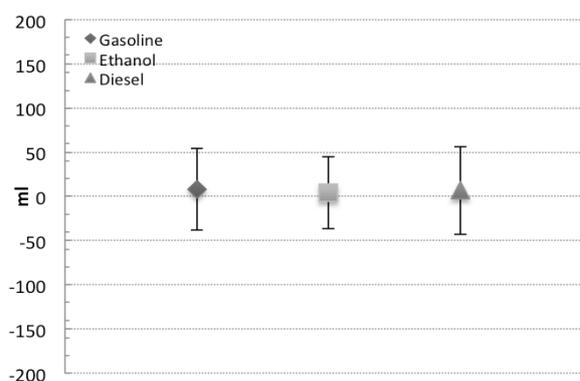


**Figure 2.** Measuring error distribution for gasoline fuel dispenser.

Figure 3 shows the average and standard deviation for gasoline, ethanol and diesel dispensers. Table 1 displays the average value  $x$  of the measuring errors as well as the standard deviation  $\sigma$  for the dispensers according to the fuel traded.

**Table 1.** Average and standard deviation of fuel dispensers used in trade.

Fuel dispenser	$x$	$\sigma$
Gasoline	7.99	45.99
Ethanol	4.22	40.83
Diesel	6.68	49.52



**Figure 3.** Average and standard deviation of fuel dispensers according to fuel delivered.

Considering the  $x$  and  $\sigma$ , shown in figure 3, it can be seen how the legal metrology provides the confidence to measuring instruments used in trade, specifically in the fuel market in this study. High values of standard deviation are due to statistics fluctuations of the accuracy test, once fuel dispensers are greatly influenced by environmental temperature.

The harmonized procedures provided by a unified information system give the reliability for the distribution of measuring errors for fuel dispenser in the market.

#### 6. CONCLUSION

The concept of an information system is wider than only technology and hardware, involving also human resources and data flow. In the legal metrology context it involves the NMI (Inmetro)

and the 26 delegate public bodies responsible for the subsequent verification in Brazil.

The Integrated Management System used to connect the stakeholder has showed an adequate tool to harmonize procedures regarding verifications and metrological tests leading the whole system to an adequate level of standardization.

The metrological tests conducted in verifications show that the control of fuel dispensers is according to regulation, detailing both average and deviation for the instruments errors.

Either information ( $x$  and  $\sigma$ ) allow the NMI to make decisions regarding technology used in the sector, regulations and procedures review, in order to decrease the impact of measures in trade due to either accuracy or precision control.

Both average and deviation results measuring errors are relevant information in order to obtain macroeconomic indicators and economic distortions, as showed to fuel dispensers.

## ACKNOWLEDGEMENT

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